

TECHNICAL SAFETY BULLETIN

Date of Issue: 27/4/18

For the attention of: Service Branch Managers, Field Service Managers, Technical Managers

From: Stephen Glover, Quality Manager, thyssenkrupp Elevators U.K. Ltd.,

Important information concerning ThyssenKrupp Elevator German Evolution Lifts with TCS25 slings Manufactured between 1999 and 2007

Further to routine checks into ongoing reliability and performance, thyssenkrupp elevator have discovered that in some cases, cracks have appeared in the upper area of the side beam on the TCS25 car sling, manufactured during the years above. The attached images illustrate the nature of the fault. These slings could also have been supplied as a component part to a third party, so if anyone comes across a lift and they are not sure if it falls in the range of this technical safety bulletin either by manufacturer or date - please check the plate on the sling. If there is any doubt contact us on the number provided and we will be happy to assist.

Should the above equipment and/or defect be identified please notify thyssenkrupp elevator using the attached feedback checklist, with photographs and then contact our service centre as per attached instructions.

On receipt thyssenkrupp elevator are committed to provide the necessary retrofit upgrade, free of charge, to resolve the issue.

It is important to note that this defect may not be immediately apparent or affecting the running of the equipment but could prove to be a serious safety concern if left unresolved.

Health and safety is of paramount importance throughout the thyssenkrupp Elevator organisation so please contact us as soon as you have checked your equipment. We apologise for any inconvenience caused.